PeopleSoft

PeopleSoft Enterprise Release Notes for SCM Customer Fulfillment Management 8.9 Bundle 3

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These release notes reflect application updates for PeopleSoft Enterprise Customer Fulfillment Management (CFM) products since the SCM 8.9 Bundle 2. This document includes resolutions for the following Customer Fulfillment Management applications:

- PeopleSoft Enterprise Billing

- PeopleSoft Enterprise Order Management

- PeopleSoft Enterprise Promotions Management

PeopleSoft Enterprise Billing

This table summarizes application updates for PeopleSoft Enterprise Billing since the SCM 8.9 Bundle 2

Functional Categories	Description
Consolidated Bills	Modified Pre-process & Finalization (BIIVC000) so it will not process canceled bills or consolidated bills with no attachments.
ChartFields	Modified Billing-ChartField Inheritance application engine to create an AR Entry to complete the set of entries in GL and get them to balance.
Tax Interface	Corrected a problem with Integration utility for Vertex O series. This fixes the problem of the "Object can not be serialized" issue and the java object being created each time before it is used.
Performance	• A new Billing function was created for use when checking the next invoice number. This new function was written to prevent row lock contention. The Counter Sale Component in Order Management uses the feature. • The Billing Interface was modified for performance with counter sale batch transactions.
Enhancements	Enhancements in Billing for the current India Sales Tax functionality to cover requirements related to India VAT, which has replaced local Sales Tax in many states in India.

PeopleSoft Enterprise Order Management

This table summarizes application updates for PeopleSoft Enterprise Order Management since the SCM 8.9 Bundle 3.

Functional Categories	Description
Counter Sales	• Fixed the problem of a blank currency code getting saved on the receipt payment record from the Counter Sales component. • Resolved the issue of rowlock contention in the Counter Sale component in the area of invoice number check out.
Order Entry	• Added a more user-friendly error message when a user enters a negative value for a price on the order entry page. • Made changes to solve performance issue within the order entry page when a product has a large number of product groups attached to it. • Modified customer and product annotation pages so that they can be displayed from the main sales order page.
Billing Interface	• Changed the Order Management Billing interface to load the customer and address sequence number to stop on line tax calculation and billing pre-process and finalization errors. • Resolved Order Management Billing interface issue by adding a missing field to the state record. • Added partial payment condition for enabling print of "THIS IS NOT A VAT INVOICE" on the Goods Receipt.
Performance	• Resolved performance issue within the order entry page when a product has a large number of product groups attached to it. • Added an index for record TRFT_SET_KEYVAL to improve performance during counter sale order entry.
Order Tracking	Applied changes to retrieve Order Tracking search results for Self-Service successfully.
RMA	Made changes for the RMA to default the Product Source from the Customer Sold To Options page.
Order Completion (OM_BACKGRND)	Resolved the issue of Order Completion failing when processing on a DB2/OS390 process scheduler.

PeopleSoft Enterprise Promotions Management

This table summarizes application updates for PeopleSoft Enterprise Order Management since the SCM 8.9 Bundle 2.

Functional Categories	Description
Accrual/Financial Update	Modified the process so it no longer abends when creating GL Accounting Entries for a promotion with multiple funding sources.
Customer Promotions	• Modified the calculation to determine the available fund amount for a promotional activity to now include customer promotions with a Promotion Status = Closed that are linked to the same fund code, and Payment Exceptions which have been linked to the same fund code. • Modified the validation for Fixed and Top Down funds to look at the Fund Code defined at the Merchandising Activity level, rather than at the Promotion level.
Payment Exceptions	• Modified the calculation to determine the available fund amount for a Payment Exception to now include all customer promotions with a Promotion Status = Closed, Customer Approved or Management Approved that are linked to the same fund code, and to also include all other Payment Exceptions which have been linked to the same fund code. • Modified the validation for Fixed and Top Down funds to look at the Fund Code defined at the Merchandising Activity level, rather than at the Promotion level.